



# Need Surgery?

You deserve the best.

With Transcarent Surgery Care,  
**you pay \$0.**



## Our promise to you:



### EXPERIENCE

**Leave the details to us.** Our Care Coordinators are committed to giving you a better health and care experience. It's the personal support and guidance everyone deserves.



### RESULTS

**You deserve to be treated like a VIP.** We're committed to providing you the best possible outcome, and it starts with access to select providers who have been verified to deliver the best results specific to your needs.



### AFFORDABILITY

**You don't have to avoid surgery because of cost.** Meritain Health and Transcarent are committed to providing you optimal care at a lower out-of-pocket cost to you.



*It was a wonderful experience for me. My care coordinator gave me several options. I chose a provider, and she handled everything else. It was so easy and seamless.*

— IANTHA  
Transcarent Member

## Meritain Health Surgery Care Program Summary

<b>Care Coordination</b>	Your Care Coordinator manages the entire surgery process so you don't have to — from answering your questions, handling paperwork, scheduling appointments, and all the logistics of your surgery, we've got you covered.
<b>Coverage</b>	Surgery costs are covered at 100%. There is no deductible or coinsurance when you choose a Transcarent provider.
<b>Surgery Expenses</b>	<p>Surgery costs paid through Transcarent include:</p> <ul style="list-style-type: none"> <li>• Preoperative surgeon appointment</li> <li>• Surgery (all facility, anesthesia, surgical staff, and surgeon charges)</li> <li>• In-patient services, if a hospital stay is required</li> <li>• Postoperative surgeon appointment</li> </ul> <p>Medical expenses that occur before the preoperative surgeon appointment and after your postoperative appointment are covered by your health plan and subject to plan guidelines, deductible, and coinsurance.</p>
<b>Travel Expenses</b>	<p>If a local surgeon isn't an option and travel over 100 miles (one way) from the patient's primary residence is required, Transcarent pays travel expenses for the patient and a companion, including:</p> <ul style="list-style-type: none"> <li>• Airfare (coach unless first class is medically necessary)</li> <li>• Lodging (one double occupancy room)</li> <li>• Meals and incidentals allowance:               <ul style="list-style-type: none"> <li>– \$50 per day for the patient when not admitted (days 1-14)</li> <li>– \$50 per day for a companion (days 1-14)</li> <li>– \$125 per week per person after 14 days (days 15+)</li> </ul> </li> </ul> <p>Airfare and lodging must be arranged by your Transcarent Care Coordinator for coverage. A travel companion is required and must be at least 18 years of age. You'll receive a pre-paid debit card for meals and incidentals a few days before your surgery.</p>
<b>Surgical Procedures</b>	Cardiac, General, Neurological, Orthopedic, Spine, Vascular, and Women's Health. Emergency, pediatric (under age 13), cancer, cosmetic, dental, diagnostic, vision and transplant procedures are not available through Transcarent Surgery Care.